

inspection report

CARE HOMES FOR OLDER PEOPLE

Normanhurst

**26 Hightown Road
Maidenhead
Berkshire
SL6 1PB**

Lead Inspector
Chris Sidwell

Unannounced Inspection
5th February 2007 10:00

The Commission for Social Care Inspection aims to:

- Put the people who use social care first
- Improve services and stamp out bad practice
- Be an expert voice on social care
- Practise what we preach in our own organisation

Reader Information

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This is a report of an inspection to assess whether services are meeting the needs of people who use them. The legal basis for conducting inspections is the Care Standards Act 2000 and the relevant National Minimum Standards for this establishment are those for *Care Homes for Older People*. They can be found at www.dh.gov.uk or obtained from The Stationery Office (TSO) PO Box 29, St Crispins, Duke Street, Norwich, NR3 1GN. Tel: 0870 600 5522. Online ordering: www.tso.co.uk/bookshop

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SERVICE INFORMATION

Name of service	Normanhurst
Address	26 Hightown Road Maidenhead Berkshire SL6 1PB
Telephone number	01628 632618
Fax number	
Email address	
Provider Web address	
Name of registered provider(s)/company (if applicable)	Mrs Yuen Shai Law Mr Ka Leung Law, Mr Ka Fai Law
Name of registered manager (if applicable)	Mrs Yuen Shai Law
Type of registration	Care Home
No. of places registered (if applicable)	25
Category(ies) of registration, with number of places	Old age, not falling within any other category (25)

SERVICE INFORMATION

Conditions of registration:

Date of last inspection 5th January 2006

Brief Description of the Service:

Normanhurst provides twenty-four hour care and accommodation for up to 25 older people.

The building was built in the late 19th century and is set on the corner of a tree-lined road within five minutes walking distance of the town of Maidenhead. Single and double rooms are provided over four floors; all floors are split-level. A passenger lift and stair lift is available however, one or more steps has to be used to access the second level of each floor, creating an area on each floor that is not accessible to wheelchair users. Resident's rooms vary in size and some have been upgraded with ensuite facilities.

There is a small accessible, landscaped garden with seating provided.

Fees range from £500 to £700 per month. In addition residents may pay for personal items, chiropody, newspapers and hairdressing.

Information about the home may be obtained by contacting or visiting the home.